WELCOME TO LORENA

THE CITY OF LORENA WOULD LIKE TO WELCOME YOU AND
YOUR FAMILY TO OUR CITY.

LORENA CITY HALL IS LOCATED AT
107-A S. FRONTAGE RD
LORENA, TX. 76655

OFFICE HOURS:
MONDAY THRU FRIDAY
8:00 A.M. – 5:00 P.M.
(254) 857-4641

CITY HALL STAFF:

CITY MANAGER: JOSEPH PACE
CITY SECRETARY: MONICA HENDRIX
COURT CLERK: TERESA EDWARDS
UTILITY BILLING: MELISSA THOMAS
ACCOUNTS PAYABLE: ROCKI BLOOD

RESIDENTIAL TRASH DAYS ARE ON TUESDAY FOR THE EAST SIDE OF IH35 AND ON WEDNESDAYS FOR THE WEST SIDE OF IH35.
CUSTOMERS INSIDE THE CITY LIMITS MUST USE THE GARBAGE CONTAINERS PROVIDED BY THE CITY.
DUMPSTER SERVICE IS SCHEDULED ON AN INDIVIDUAL BUSINESS BASIS.
RECYCLE IS ON THE SAME DAY & CLEAR BAGS ARE REQUIRED FOR RECYCLE.
ITEMS THAT CAN BE RECYCLED ARE PLASTIC, PAPER, AND ALUMINUM.

WATER BILLS ARE MAILED TO YOU BY THE 1ST OF EACH MONTH & PAYMENT IS DUE BY THE 15TH OF EACH MONTH. ANY PAYMENT MADE AFTER THE 5 PM ON THE15TH INCURS A 15% LATE FEE. IF LATE PAYMENT IS NOT RECEIVED BY 5:00PM ON THE 25TH OF THE MONTH, A $50 PENALTY FEE WILL BE ASSESSED. THERE IS AN ADDITIONAL $50 DISCONNECT/RECONNECT FEE IF SERVICE IS TURNED OFF FOR NON-PAYMENT.

PLEASE VISIT THE CITIZEN ENTRY UPDATE 911 WEBSITE:
http://www.hotready.com
CREATE A USER NAME & PASSWORD.
THIS WILL ALLOW US TO NOTIFIY YOU OF AN EMERGENCY QUICKLY, IF IT OCCURS.

CITY OF LORENA AUTOMATED GARBAGE SYSTEM

- Garbage service is included with your water and sewer billing from City of Lorena.
- Residents on the east side of IH 35 will have garbage and recycling picked up on Tuesdays.
- Residents on the west side of IH 35 will have garbage and recycling picked up on Wednesdays.
- City of Lorena will ONLY pick up what is in the provided cans. The truck is not able to pick up any other cans or waste that is not in the provided can.
- If an additional can is needed, City Hall will provide one for an additional monthly fee of $10.
- Please place carts near the end of the driveway in the street, five feet of clearance should be surrounding cart on all sides.
- Cart lids must be completely closed or cart will not be emptied.
- Carts will not be emptied if they are overfilled or have anything placed on top of the lid.
- Garbage must be set out by 8 am and removed from collection area by 8 am the following day.
- Holidays will not affect garbage collection service.
- Please bag all trash to keep our community clean.

Unacceptable Items:	Hazardous Waste	Fluorescent Bulbs
Gasoline	Motor Oil (and Used Filters)	Paints
Vehicle Tires	Batteries	Large Pieces of Metal

Debris from Constructions (disposed of by the contractor performing the work).

DISPOSAL OF BRUSH, LEAVES, & GRASS CLIPPINGS

We have had a few inquiries as to how citizens can dispose of natural, bio-degradable materials now that the City has cart service. Here are the options available:

1. If you have any extra space in your cart, you can put a little at a time on top of the garbage in your cart until you work it away. All household garbage inside the cart is required to be bagged, but in the case of the natural vegetation waste, it doesn't have to be bagged. If the wind blows some of it away during dumping, it will be in the street or back in your yard, but it is not litter the way paper, plastic, and other household waste is. It will rot in time and not be visible.
2. You can call the City and order a second cart. The cost is $10 plus tax each month, with a minimum commitment of 6 months of second-cart service.
3. You can take these natural items to the City Yard on the regular schedule for accepting such as that. The schedule is: every Monday and Wednesday from 2PM to 4PM and on the second Saturday from 10A-12N. You even can bring tree limbs up to 3 inches in diameter on that schedule, just as you have been able to do for the last several years.
4. Call City Hall and schedule a truck and crew from the City to make a special trip to pick up these items. A $50 fee will be added to your utility bill to cover the City's expense for this service.
5. The City of Waco landfill will accept these items. They are located on Highway 84 just south of Woodway/Waco. You may take them there.

Exhibit "A"

CITY OF LORENA WATER & WASTEWATER RATES

Water Rates					
Table	Class	Minimum Bill	Volumetric per 1,000		
			0-2,000	2,001-10,000	>10,001
CO1	Commercial 1"	$80.51	$5.61	$6.22	$7.15
CO15	Commercial 1.5"	$105.22	$5.61	$6.22	$7.15
CO2	Commercial 2"	$138.14	$5.61	$6.22	$7.15
CO3	Commercial 3"	$216.39	$5.61	$6.22	$7.15
CO4	Commercial 4"	$339.95	$5.61	$6.22	$7.15
WCI	Commercial Inside	$31.10	$5.61	$6.22	$7.15
WRI	Residential Inside	$18.73	$5.61	$6.22	$7.15
BWA	Builder Water	$31.09	$5.61	$6.22	$7.15
CHF	Commercial Fire Hydrant	$55.77	$7.15	$7.15	$7.15

Sewer Rates			
Table	Class	Minimum Bill	Volumetric per 1,000
CSW	Commercial	$44.04	$3.21
SWR	Residential	$44.04	$3.21

Outside of City Limits Water Rates						
Table	Class	Base Rate	Volumetric per 1,000			
			0-10,000	10,001-15,000	15,001-20,000	>20,001
WRO	Residential	$70.48	$3.98	$4.87	$5.73	$6.79
WCO	Commercial	$72.82	$3.98	$4.87	$5.73	$6.79

CITY OF LORENA RECYCLING INFORMATION

The following items may be recycled:

PAPER **(for paper to be recycled it must be clean; soiled paper will contaminate loads) Newspaper, Magazines, Catalogs, Glossy Paper, Brown Paper Bags, Paper Packaging, Cardboard Egg Cartons, Carbonless Paper, Office Paper (all colors), Phonebooks, Soft back Books, Envelopes (with labels or windows), Junk Mail, Shredded Paper (in clear bags for employee safety), Box Board (shoe boxes, cereal boxes etc.) and Cardboard (please break down).**

Please NO: food soiled paper, paper plates, paper cups, binders, paper tissue or towels, paper with plastic coatings (laminated paper or photographs).

PLASTICS

All containers numbered 1-7, Plastic bottles, milk jugs, detergent jugs, water and soda bottles, rigid plastic, toys, buckets, food trays, clean plant pots, laundry baskets, lids & caps (please leave caps on container), shrink wrap, plastic sheeting. Please remember to RINSE and EMPTY your containers, this helps keep the recyclables clean and ready for processing.

Please NO: plastic cups, Styrofoam, glass bottles

METAL ITEMS

Aluminum cans, tin and steel cans

NO TRASH-NO GLASS-NO FOAM-NO FOOD WASTE-NO BATTERIES

Recycle will be picked up the same day as your trash pickup. Please leave by the curb. A garbage truck will not pick up the recycle. It MUST BE IN A CLEAR TRASH BAG!